

## **Dukane IAS Loaner Equipment Agreement**

Use of Dukane IAS loaner equipment is offered as a courtesy to our customers and is not guaranteed or associated with product warranties for equipment manufactured by Dukane. Loaner equipment shipments are based upon availability and acceptance of the terms specified in this agreement.

### **Equipment Request Limitations:**

- Dukane provides loaner equipment on a temporary basis to allow customers to continue their production while their equipment is analyzed and repaired. Other use of the equipment is prohibited without authorization from the Dukane's headquarters in Saint Charles, IL USA.
- Use of loaner equipment is limited to customers within the United States and Canada. Transferring equipment outside of the United States or Canada is prohibited.
- Companies and organizations must have an acceptable credit status with Dukane IAS, LLC.

### **Equipment Request Information:**

- All equipment requests must include a purchase order, which will act as a security deposit for the loaner equipment. The purchase order will not be invoiced if the equipment is returned to Dukane per the terms of this agreement.
- The purchase order must remain open until the equipment has been returned and an inspection for damage has been completed. Inspections will be completed within 24 hours of receiving the loaner equipment.
- Customers are responsible for payment of all taxes, duty fees, and shipping charges.

### **Equipment Return Requirements:**

- Customer equipment must be shipped to Dukane within 7 days after receiving the loaner.
- Dukane will issue a repair quote and the customer must respond within 30 days.
- After the repair has been completed and the customer's equipment has been returned, the loaner must be returned to Dukane within 14 days.

*[Failure to comply with these requirements may result in Dukane invoicing the customer for the full new product-selling price of the loaned equipment model.]*

- The customer is liable for all damage or unauthorized modifications to the loaner equipment. All parts and labor to repair damages will be reported to the customer and invoiced against the security deposit purchase order.



## Dukane IAS Loaner Equipment Agreement

**Dukane IAS Repair Department**

2900 Dukane Drive  
Saint Charles, IL 60174  
Phone (630)797-4900

FAX (630)584-0796

<b>Request #</b>
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Check box if billing address is the same as shipping address

<b>Shipping Address (Please Print)</b>
Company Name:
Street Address:
Street Address:
City:
State:
Postal Code:
Country:

<input type="checkbox"/> <b>Billing Address (Please Print)</b>
Company Name:
Street Address:
Street Address:
City:
State:
Postal Code:
Country:

<b>Request Shipping Method</b>
Shipping Company:
Delivery Method:
Shipping Account:

<b>Financial Information</b>
Required Security Deposit Amount: \$950.00
Purchase Order #:
Other Payment Information:

*All taxes, shipping fees, and duty fees associated with the shipment of the requested equipment will be billed to the requesting company or organization per the financial information provided on this request form.*

<b>Customer Equipment Information (Please list complete model # from foil label of equipment)</b>	
Model #	Serial # US
Model #	Serial # US
Model #	Serial # US

As an authorized representative of the company or organization identified on this request form, I do hereby confirm that I have read, understand, and agree to all limitations and requirements listed within this Dukane IAS Loaner Equipment Agreement.

<b>Customer Contact (Please Print)</b>
Name:
Phone #:
Fax #:
Email:

\_\_\_\_\_  
**Authorized Signature**

\_\_\_\_\_  
**Date**

*Return completed Dukane Service Center Request Form with your security deposit and shipping purchase order to the Dukane Ultrasonic Service Center. Requesting company or organization must be a registered Dukane IAS customer.*